Glenda R. Weibel Federal Docket Manager 1600 7th Avenue Suite 1508 Seattle, WA 98191 206-346-9428



#### VIA E-MAIL and ECFS

March 1, 2017

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12<sup>th</sup> Street, S.W.
Washington, DC 20554

Re: CenturyLink QC 4<sup>th</sup> Quarter 2016 Special Access Metrics Report No. 2 WC Docket No. 05-333 (via ECFS)

Dear Mr. Dever and Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC<sup>2</sup> is filing its Special Access Metrics Report for the Fourth Quarter of 2016. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Fourth Quarter 2016.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

 $^{1}$  *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>&</sup>lt;sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

						OCTOBER 2016		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	299	95.65%	111	97.30%	-0.78
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	3	100.00%	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	306	96.73%	184	96.74%	-1.1
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	91.67%	1	100.00%	-1.87
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	137	93.43%	75	97.33%	-0.46
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	1	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	143	100.00%	23	91.30%	-3.16
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			2	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	197	98.48%	127	99.21%	-0.99
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	6	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	96.30%	17	100.00%	-1.18
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	92.59%	6	100.00%	-1.26
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	0.00%	3	100.00%	-0.59
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	83	89.16%	23	100.00%	-0.22
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	5	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	0.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	106	96.23%	49	93.88%	-1.4
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	2	100.00%	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	118	97.46%	92	100.00%	-0.43
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	100.00%			
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	97.22%	38	97.37%	-1.39
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			

				OCTOBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	130	96.92%	43	100.00%	-0.71	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	4	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	192	96.88%	108	99.07%	-0.6	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	6	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	93.75%	21	100.00%	-0.78	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%				

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	256	95.70%	59	100.00%	-0.35
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	2	100.00%	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0					
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	282	94.68%	93	100.00%	0.12
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	1	100.00%	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	101	94.06%	41	90.24%	-1.49
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	4	100.00%	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	47	95.74%	24	91.67%	-1.43
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	0.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	7	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	176	96.02%	60	100.00%	-0.42
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	9	100.00%	4	100.00%	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	18	72.22%	18	100.00%	0.22
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	32	93.75%	26	96.15%	-1.12
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	3	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	60	95.00%	19	100.00%	-0.9
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	6	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	103	95.15%	35	97.14%	-1.04
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	4	100.00%	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	68	98.53%	88	98.86%	-1.29
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	10	100.00%	1	100.00%	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	97.22%	16	100.00%	-1.31
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			2	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	

				NOVEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	80	98.75%	26	96.15%	-1.51	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	8	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	7	100.00%	1	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	170	95.88%	60	98.33%	-0.79	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	3	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	7	100.00%	11	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%		

				DECEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	178	95.51%	92	97.83%	-0.7	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	8	100.00%		
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0						
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	245	95.51%	65	95.38%	-1.02	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	12	83.33%	3	100.00%	-1.2	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	68	97.06%	43	100.00%	-0.8	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	19	100.00%	1	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	45	100.00%	22	95.45%	-1.88	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			17	100.00%		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	179	96.65%	60	93.33%	-1.55	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	15	93.33%	-1.36	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	20	90.00%	2	100.00%	-1.56	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%		
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0						
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	23	100.00%	9	100.00%		
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			6	100.00%		
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	64	93.75%	13	100.00%	-0.95	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%		
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	75	90.67%	45	95.56%	-0.63	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%		
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0						
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	98.25%	88	98.86%	-1.21	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	81.82%	16	87.50%	-1.07	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	3	100.00%		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	100.00%				

				DECEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	114	99.12%	22	100.00%	-1.6	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%				
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0						
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	150	96.67%	74	100.00%	-0.32	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%				
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	13	100.00%	3	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%				
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	733	95.63%	262	98.09%	-0.55	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	100.00%	13	100.00%		
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	833	95.68%	342	97.37%	-0.67	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	33	90.91%	5	100.00%	-1.23	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	306	94.44%	159	96.23%	-0.78	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	36	100.00%	6	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	235	99.15%	69	92.75%	-2.56	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%				
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%	26	100.00%		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	552	97.10%	247	97.98%	-0.83	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	21	100.00%	25	96.00%	-1.56	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	65	87.69%	37	100.00%	0.21	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	83.33%	1	100.00%	-1.65	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%		
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	82	95.12%	41	97.56%	-0.94	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	12	100.00%	-0.59	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	207	92.27%	55	100.00%	0.02	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	12	100.00%		
NM	NITR	New Installation Trouble Report Rate	Special Access - DS0	3	33.33%				
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	284	94.37%	129	95.35%	-0.93	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	7	100.00%		
OR	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%				
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	243	97.94%	268	99.25%	-0.56	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	32	100.00%	3	100.00%		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	83	95.18%	70	95.71%	-1.14	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	5	100.00%		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS0	4	100.00%	1	100.00%		

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	324	98.15%	91	98.90%	-1.02	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	18	100.00%	12	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS0	7	100.00%	1	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	512	96.48%	242	99.17%	-0.25	
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	11	100.00%	9	100.00%		
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	96.15%	35	100.00%	-0.77	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	1	100.00%		